

ITC Cloud Voicemail to Email for User

Step 1: Login ITC Cloud Manager Portal

Select Users Tab



- Select Username
- Select Voicemail

ITC Cloud Voicemail to Email Options

- Option 1 Send with Hyperlink
- Under Unified Messaging Change Email Notification to: Send with Hyperlink
- Select Save

Email Notification	Send w/ hyperlink	
Back to Users	Save	
System Emails New Vo Notification	oicemail	NEW VOICEMAIL NOTIFICATION
	Dicemail 1000 (James Telepical) Var hove a new score ceal from 5000 (David	

 Option 2 Send with Brief Hyperlink Under Unified Messaging Change Email Notification to: Send with Brief Hyperlink 		5072234 which is: V from: http What should Fir @Open with O Save File	Opening vm-20200507223411034510-9828475eae32a8140a22812c38f0daa > You have chosen to open:			
Select Save Unified Messaging						
Email	Notification Send w/ br	ve Cancel				

- System Emails Voicemail Notification Link
- Select Link

V-Mail from David Call 1008 to James Estopinal 1003



Select Open or Save File

You have chosen t	to open:
50722341	1034510-9828475eae32a8140a22812c38f0daa9.wav
which is: W/	AV file (72.4 KB)
from: https:/	//in-telecom-eval.netsapiens.com
What should Fire	fox do with this file?
Open with	Groove Music (default)
O Save File	
O Save File	omatically for files like this from now on.
O Save File	omatically for files like this from now on.
O Save File	omatically for files like this from now on.

- Listen to Message
- Option 3 Send with Attachment (Leave as New)
- Under Unified Messaging Change Email Notification to: Send with Attachment (Leave as New)
- Select Save

Email Notification	Send w/ attachment (leave as net ~	
Back to Users	Save Cancel	
System will Email VSelect Attachment	0	m-20200927183752052653-d1e7d5bbf94f5261ed7861da1ab7ee42.wav 🗸 6 K8

Listen to Message



You have a new voicemail from (965) 222-6876

	YOU HAVE A NEW VOICEMAIL!	
Option 4 Send with Attachment (Move to Save)	833 (Katie Burns), You have a new voice mail from (985) 222-6876. Your transcribed message: testing testing 123. Listen by opening the enclosed attachment.	
 Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Save) 	Sent by © 2020 ITC Cloud, All Rights Reserved.	
Select Save		
Unified Messaging		
Email Notification Send w/ attachment (mo	ve to sav	
Save	Cancel	

- System will email Voicemail File
- Select Attachment
- Listen to Message

	vm-20200927183752052653-d1e7d5bbf94f5261 46 KB	ed7861da1ab7ee42.wav 🗸	
> Option 5	H-TELECOM CLOUD	You have a new valuential from: (365) 222-6676	Send with
	YOU HAVE A NEW VOICEMAIL!		
	833 (Katie Burns), You have a new voice mail from (985) 222-6876. Your transcribed message:		
	testing testing 123. Listen by opening the enclosed attachment.		
	Sent by © 2028 FTC Clouid, All Rights Reserved.		

Attachment (Move to Trash)

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Trash)
- Select Save

- System Emails Voicemail File
- Select Attachment
- Listen to Message

	vm-20200927183752052653-d1e7d5bbf94f526 46 KB	led7861da1ab7ee42.wav 🗸	
> Option 5	H-TELECON	You have a new vocumul from (sets) 222-6876	Send with
	YOU HAVE A NEW VOICEMAIL!		
	833 (Katle Burns), You have a new voice mail from (985) 222-6876 Your transcribed message:		
	testing testing 123. Listen by opening the enclosed atfachment.		
	Sent by @ 2020 ITC Cloud, All Rights Reserved.		

Attachment <mark>(Move to Trash)</mark>

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Trash)
- Select Save

- System Emails Voicemail File
- Select Attachment
- Listen to Message

Cutting (Conductity Duty)	vm-20200927183752052653-d1e7d5bbf94f5261ed7861da1ab7ee42.wav 46 K8
Option 6 Send with Brief Attachment (Leave as New)	TELECON (BAS) 223-0070
 Under Unified Messaging Change Email Notification to: Send with Brief 	YOU HAVE A NEW VOICEMAIL!
Attachment (Leave as New)	833 (Katie Burns),
Select Save	You have a new voice multifrom (#85) 222.6676 Your transcribed message:
Listen to Message	testing testing 123. Listen by opening the enclosed attactment.
	Sunt by II 2020 FE Claud, All Repris Reserved.
Email Notification Send w/ brief attachment (leave	e a
Heack to Users Save Can	cel
System Emails Voicemail File	
Select Attachment	
V-Mail from David Call 1008	8 to James Estopinal 1003



Listen by opening the enclosed attachment.

Option 7 Send with Brief Attachment (Move to Save)

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Leave as New)
- Select Save

Listen to Message

Unified Messaging					
	Email Notification	Send w/ brief attachm	ent (move t 🛩		
Back to Users		Save	Cancel		

- System Emails Voicemail File
- Select Attachment

V-Mail from David Call 1008 to James Estopinal 1003

V	vm@netsapiens.com To OJames Estopinal	
0	vm-20200507235900036421-9828475eae32a8140a22812c38f0daa9.wav 66 KB	~

Listen by opening the enclosed attachment.

Option 8 Send with Brief Attachment (Move to Trash)

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Move to Trash)
- Select Save

Unified Messaging					
	Email Notification	Send w/ brief attachm	ient (move t		
Back to Users		Save	Cancel		

- System Emails Voicemail File
- Select Attachment
- Listen to Message

V-Mail from David Call 1008 to James Estopinal 1003

V	vm@netsapiens.com To Ø James Estopinal	
ø	vm-20200507235900036421-9828475eae32a8140a22812c38f0daa9.wav 66 KB	~

Listen by opening the enclosed attachment.

- Option 9 Send No Voicemail to Email
- Under Unified Messaging Change Email Notification to: None
- Select Save

Email Notification	None	~